

Home Affairs Committee

Committee Office House of Commons London SW1A 0AA
Tel +44 (0)20 7219 2049 Email homeaffcom@parliament.uk
Website www.parliament.uk/homeaffcom

From the Committee Chair

Neil Potts
Public Policy Director
Facebook

14 May 2019

Dear Mr Potts,

Thank you for giving evidence to the Committee in connection with our work on hate crime on 24 April 2019.

During the evidence session we requested further information from you on a number of issues. These points are outlined below:

- Why links to the website of The Daily Stormer are still appearing on your platform (Q915-922);
- What action Facebook is taking to prevent offences being committed and hateful and offensive content being shared in closed groups (Qq1019-1023), including:
 - What oversight Facebook has of closed groups on its platform;
 - How Facebook ensures that closed groups are not used to commit or encourage criminal or civil offences, including but not limited to incitement to hatred or violence, terrorism, libel or child sexual exploitation;
 - Why Facebook was unable to find closed groups which were visible and accessible to Committee staff;
 - How many closed groups with over 10,000 members exist on Facebook, and how many of these are moderated by British users;
 - How many users in these groups are estimated to be fake, duplicate or anonymous accounts.

- Whether Facebook would be happy to share the IP data, and other identifying data, of users who a) breach your content guidelines and site rules and b) commit a criminal offence on your platform with UK law enforcement agencies if the UK Government passed such legislation (Qq928-935);
- Whether the data in the table below (containing selected relevant information from Facebook's Community Standards Enforcement Report) is correct and, if so:
 - Why Facebook's data report does not contain information on how much content was reported by users, and whether this information will be included in future data releases;
 - Why Facebook's data report does not differentiate between the different types of action taken on content, and whether this information will be included in future data releases;
 - Whether Facebook will provide a breakdown of what action was taken on users and accounts which were 'actioned' for the reasons of hate speech, including a) how much of this content was removed from Facebook and b) how many users were banned from Facebook;
 - Whether Facebook will provide data on the speed with which content is actioned or removed following reports, including what Facebook's internal target response times are and in what proportion of cases these targets are met, and whether this information will be included in future data releases.

| | Q4 2017 Oct-Dec | Q1 2018 Jan-Mar | Q2 2018 Apr-Jun | Q3 2018 Jul-Oct |
|---|----------------------------|----------------------------|----------------------------|----------------------------|
| Hate speech | 1.6 million 23.6% | 2.5 million 38.0% | 2.5 million 52.9% | 2.9 million 51.6% |
| Terrorist propaganda | 1.1 million 96.9% | 1.9 million 99.5% | 9.4 million 99.7% | 3.0 million 99.5% |
| Bullying and harassment | - | - | - | 2.1 million 14.9% |
| Violence and graphic content | 1 million 71.6% | 3 million 85.6% | 7.9 million 96.5% | 15.4 million 96.8% |

I would be grateful for your response by 28 May.

Yours sincerely



Yvette Cooper MP