

The Rt. Hon. Nicky Morgan MP
Chair of the Treasury Committee
House of Commons Committee Office

Payment Systems Regulator
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Dear Ms Morgan,

Further to our previous correspondence and discussion at the PSR's hearing on 23 January 2018, you will know that we had three key requirements of LINK to ensure consumers continue to have widespread free access to cash. We were clear with LINK that:

- it needs to do whatever it takes to protect the current broad geographical spread of free-to-use (FTU) ATMs;
- any cuts in interchange must be incremental and accompanied by close monitoring by LINK to understand the impact on the overall ATM estate – with action taken by LINK where the impact is not as expected; and
- there should be a greater focus on the Financial Inclusion programme – to continue to fill gaps in the FTU ATM network.

We are pleased that LINK's announcement on its decision following its consultation has addressed these points.

We remain committed to ensuring that ATMs continue to serve the evolving needs of consumers. LINK is required to report to the PSR monthly on the impact of its decision, and on the action it has taken to address any unexpected negative impact on the FTU ATM network. In the event of future closures of protected free-to-use ATMs, we want to see a quick transition to a new operator without any adverse effect on consumers.

My team will continue to actively monitor developments in this space and we will not hesitate to take action if LINK fails to meet its commitments in any way.

Our response to LINK's decision is also publically available on [our website](#).

Kind regards,



Hannah Nixon
Managing Director, PSR

Cc: Economic Secretary to the Treasury: [REDACTED]