

The Rt Hon Nicky Morgan MP
Chair of the Treasury Select Committee
House of Commons
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Dear Ms Morgan,

I am writing on behalf of the Financial Secretary to the Treasury to provide you with updated figures on Tax-Free Childcare compensation payments, as promised by the Minister of State for Children and Families at the Department for Education during the Urgent Question debate on 6 September.

Where problems with the system cause parents to miss out on Government top-up payments for Tax-Free Childcare we will pay compensation in lieu of the missed payments. Parents can claim online at: www.gov.uk/government/publications/childcare-service-compensation.

Parents can also claim for any other reasonable costs incurred. For example, parents who have needed to make multiple phone calls can reclaim the associated costs.

We continue to improve the service and there have been further incremental improvements since I appeared at the Treasury Select Committee's 14 September hearing. As at 30 September, we had paid £332,853 to 768 parents in lieu of top up payments. We had also paid £17,796 to 288 parents to reimburse other costs.

Please let me know if you would like any further information.

Yours sincerely,



NICK LODGE
DIRECTOR GENERAL