



Transport Committee

House of Commons, London, SW1A 0AA

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Chris Heaton-Harris MP
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Department for Transport
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Dear Chris

I wanted to thank you for your letter of 9 October 2019 about the Department's work with the Rail Delivery Group looking into the effects of driver-only operations on the accessibility of the railway to disabled people.

As you note, this is an issue the previous Transport Committee raised concerns about, and your letter provides some useful information on passengers' satisfaction with different modes of operation.

Some Members of the Committee feel that concerns about driver-only operation have still not been fully addressed, and I welcome your statement that the DfT and RDG are continuing to work across the industry to ensure operators are as well placed as possible to support all passengers who need assistance to travel.

My Committee has agreed to publish your letter to us, because the information you have provided may be of wider interest. I note that the Public Accounts Committee has already published the letter from your Permanent Secretary to the Chair of that Committee, but the reports and draft guidance you have provided us with copies of are not publicly available. In the interests of transparency I would ask that you arrange for the Department to publish these, so that anyone reading your letter to us is able to find the accompanying documents.

We look forward to hearing in future about the Department's work in this important area.

Yours sincerely

Lilian Greenwood MP
Chair of the Transport Committee