



HOUSE OF COMMONS

Transport Committee

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Andy Barratt
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Dear Andy

The Transport Committee has received a great deal of correspondence from owners affected by problems caused by Ecoboost engines overheating.

We have had some correspondence with Ford UK about the issue. I am writing now to request a more detailed response on the issues affecting Ecoboost engines. It appears there are two issues:

- failure of the degas pipe affecting 1.0L Ecoboost engines
- failure of the cylinder head affecting 1.6L Ecoboost engines, with a risk of fire.

I understand that the first is subject to service action by Ford and the second to a safety recall. I would be grateful for a full explanation of the problems, how Ford determined the root cause of the problem, the models affected, the number of cars affected, the steps Ford is taking to correct the problems, when Ford first contacted the competent authorities in the UK and elsewhere about the problems, what steps Ford has taken to contact vehicles owners and what progress has been made fixing the problems, including a timetable for completing all required actions.

In providing this briefing, I would be grateful if you address the following questions:



1. What steps has Ford taken to assure itself that there is always a warning before a failure of the degas pipe occurs?
2. What steps Ford has taken to ensure that owners of affected vehicles are contacted and understand what action needs to be taken in respect of the service action to replace degas pipes?
3. What the company's policy is on offering compensation for engine failures and for what reasons its policy on compensating owners was changed in October 2018?
4. What steps Ford has taken to investigate fires in vehicles with Ecoboost engines, how many such reports Ford has received and for what reasons it agreed to a recall of these vehicles?
5. What steps Ford has taken to satisfy itself that the problems with overheating due to the degas pipe and those attributed to a failure of the cylinder head are not related?

So that we can be as helpful as possible to those writing to us on this subject, I would be grateful if you could set out the best way for people experiencing problems with their Ecoboost engines to raise this with Ford and resolve their issues.

Should you or your officials have any questions in relation to the above, please feel free to contact the Committee Clerk, Gordon Clarke (020 7219 6242; clarkeg@parliament.uk).

I look forward to receiving your response shortly.

Yours sincerely

Lilian Greenwood MP
Chair of the Transport Committee