

Transport Committee

House of Commons 7 Millbank London SW1P 3JA

Tel 020 7219 6263 Fax 020 7219 0909 Email transcom@parliament.uk Website www.parliament.uk/transcom

From Mrs Louise Ellman MP, Chair

Craig Budsworth
Chairman, Motor Accident Solicitors Society
St Bartholomews Court
18 Christmas Street
Bristol
BS1 5BT

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I am writing to follow up the written evidence you recently provided to us on reducing the number and cost of whiplash claims.

A number of witnesses, including AXA Insurance and the Forum of Insurance Lawyers, raised with us the possibility of “psychological reactions” to road traffic accidents becoming the focus of claims, evading the tighter rules proposed on whiplash claims. We would be grateful for your view on this. In particular, we would like to know how common it is for claims following road traffic accidents to have a component relating to mental health or illness; what proportion of such claims are successful; and how insurers treat claims of this nature.

Some witnesses (for example, Keoghs and Aviva) have also proposed that the Solicitors Regulation Authority should prohibit solicitors from offering inducements to claimants. Could you provide us with your view on this proposal?

We would be grateful if you could reply by Friday 14 March.

Louise Ellman MP
Chair of the Committee
020 7219 1252