

Home Affairs Committee

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From the Committee Chair

Nicklas Berild Lundblad
Vice-President, Public Policy
Google

15 March 2018

Dear Mr Lundblad

I am writing to confirm the additional information requested during the evidence session which the Committee held with your representative, William McCants, on 13 March 2018, as set out below.

- A list of contractors who supply staff involved in YouTube's content moderation and review processes, and the number of staff YouTube contracts from each of them.
- The number of reviewers and specialist reviewers directly employed by YouTube, and clarification of whether all specialist reviewers are directly employed by YouTube.
- The location of all staff involved in reviewing videos for YouTube, specifying the numbers in each location and a breakdown of how many are contracted staff and how many are directly employed by YouTube.
- Further information about the training programme for reviewers and specialist reviewers, including who conducts the training, the length of training, and the content of the curriculum, both for contracted and directly employed staff;
- Further details on the quality assurance processes for reviewing and reviewers, particularly with regard to the action taken by YouTube once the incorrect decisions made on the National Action videos had been identified.
- The list of proscribed organisations used by reviewers and specialist reviewers.

I would be grateful for your response by 22 March.

Yours sincerely



Yvette Cooper MP