

Complaints and self referrals resolved in 2011-12

	Quarter 1			Quarter 2			Quarter 3			Quarter 4			Totals
	April 2011	May 2011	June 2011	July 2011	August 2011	September 2011	October 2011	November 2011	December 2011	January 2012	February 2012	March 2012	
1. Complaints upheld¹													
(a) resolved through rectification procedure	0	0	0	0	0	1 ²	0	0	1	0	0	2	4
(b) subject of memorandum to Committee on Standards and Privileges	0	1	0	1	0	0	0	0	0	1	0	1	4
<i>Total complaints upheld</i>	0	1	0	1	0	1 ²	0	0	1	1	0	3	8
2. Complaints not upheld													
(a) without a formal report to the Committee	0	0	0	0	0	0	0	0	0	1	0	0	1
(b) subject of memorandum to Committee on Standards and Privileges	0	0	0	0	0	0	0	0	0	0	0	0	0
<i>Total complaints not upheld</i>	0	0	0	0	0	0	0	0	0	1	0	0	1
3. Other complaints submitted to the Committee on Standards and Privileges													
(a) Consideration postponed because of possible criminal proceedings ³	0	0	0	0	0	0	0	0	0	0	0	0	0
(b) Inquiry closed	0	1 ⁴	1 ⁵	0	0	0	0	1 ⁶	0	0	0	0	3
<i>Total complaints inquired into and resolved</i>	0	2	1	1	0	1	0	1	1	2	0	3	12

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¹ Includes breaches identified whilst investigating a complaint or self-referral.

² In this case the complaint was not upheld but other matters were rectified.

³ In addition, consideration of one memorandum submitted in 2010-11 remains postponed.

⁴ Following the conclusion of court proceedings

⁵ Following the conclusion of court proceedings

⁶ Following suspension on medical grounds