

**SCOM Specialist**  
**Parliamentary Digital Service**  
**From £36,500 to £42,932**

**What we're looking for:**

A proactive and capable SCOM subject matter expert to own our service operation.

**The role:**

You'll act as the go to person for Systems Centre Operations Management within our Service Monitoring team, consisting of a SCOM Specialist, 2 Active Directory SME's and a Support Engineer.

You'll be responsible for leading investigations and highlighting areas of concern through analysis of our performance data and setting out action plans for resolution of performance and capacity issues.

You'll also work with a wide array of stakeholders and business areas to identify potential improvements to designed solutions.

**Who you are:**

You're likely to have strong SCOM experience characterized by excellent technical troubleshooting ability and ideally some exposure of designing environments of scale.

You're an extremely organized person who can prioritize work effectively

You're used to working autonomously, and working collaboratively with technical and non-technical teams across a large organization.

You're a great communicator that's always looking to develop your skills and improve processes.

**What you'll need:**

- Experience of supporting at least two 3<sup>rd</sup> line support environments (SCOM, VMware, Active Directory, SQL Server, Network Infrastructure, Azure Services)
- Design, implementation and lifecycle management of SCOM
- Sound experience of continual service improvement

**What we offer:**

- starting salary of between £36,500 and £42,932 (depending on experience)
- 28 days holiday
- flexible working
- access to training and development
- excellent pension scheme

We're an open, transparent and collaborative team at the heart of Westminster. If you'd like to join us in developing a modern digital democracy, find out more [here](#).