

Job Title *Telecoms Engineer*
Salary *£30,150-36,170, Fixed Term contract until 31 March 2018*

The Parliamentary Digital Service (PDS) works with the [House of Commons](#), the [House of Lords](#), and Parliament staff on their IT and digital needs.

We think it's important that everyone can access and understand what's going on in Parliament. Our goal is to bring together the public, Parliament Members, and Parliamentary staff to inform, engage, support, and communicate through one, unified digital core – PDS.

THE ROLE

The Unified Communications Programme is replacing Parliaments legacy Voice Network to deliver 'Skype for Business'. Parliamentary Digital Service is looking to recruit an experienced Telecoms / Voice Engineer with demonstrable programming and engineering skills; in both a traditional telephony environment working on the Siemens ISDX platform and the Administration and Management of users in Skype for Business.

You are also expected to have extensive product knowledge and experience of migrating users from a traditional telephony environment to Microsoft Lync or Skype for Business

YOUR SKILLS AND EXPERIENCES

We are currently looking for candidates who have:

- In depth knowledge and experience of Siemens ISDX PBX Programming.
- Knowledge or experience of migrating users from a traditional telephony environment to Microsoft Lync or Skype for Business.
- Administration and Management of users in Skype for Business.
- Excellent knowledge of telephony cabling standards and protocols.
- Management and delivery of telephony services over a Telecommunications Network.
- Excellent Customer Service and interpersonal skills with the ability to establish relationships with people from a wide variety of backgrounds.
- Excellent communications skills with the ability to convey complex information to both technical and non-technical audiences.

Please see the Job Description for more information.

BENEFITS

In addition to a good salary package, we offer an attractive range of benefits including 28 days' annual leave, interest free season ticket loan and bicycle loan, childcare voucher scheme, access to training and development, in house gym and a contributory pension scheme.

EQUALITY

We are committed to being an inclusive employer. We encourage flexible ways of working and staff have access to Workplace Equality Networks.

Consideration will be given to candidates who wish to work part-time or as part of a job share. If you are selected for interview please inform the panel of the days/hours you are available to work.

We welcome applications from everyone regardless of age, gender, ethnicity, sexual orientation, faith or disability.

Please let us know if you require any recruitment documentation in other formats or if you require reasonable adjustments to be made during the recruitment process.

HOW TO APPLY

PLEASE ENSURE THAT YOU SUBMIT A CV AND A SUPPORTING STATEMENT. Your supporting statement should demonstrate broadly how you meet the criteria in the job description for the relevant job that you wish to apply for and must specifically address the 7 areas listed above. Your CV will not be considered if a supporting statement is not attached. If you have further questions, please contact parliamentarydigitalservice@tmpw.co.uk

We're an open, transparent and collaborative team at the heart of Westminster. If you'd like to join us in developing a modern digital democracy, find out more [here](#).